

Bradford South Localities Plan progress update January 2024

Bradford District Priority Outcomes 2021-25	Bradford South Locality Wide Priorities 2022-25
Better Skills, More Good Jobs and a Growing Economy	<p>1.1 Development of village and / or service centres across Bradford South including increasing community building space for community-based training and activities.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Joint partnership approach with Council Library Services, Bradford South Neighbourhoods Team, Skills House and other partners. Development Plans in place across all library networks including provision of community education access courses, digital learning, improving employability skills and job search in library / community settings. Work progressing to roll out model across the Bradford South Library networks. Library networks – Wibsey, Wyke, Great Horton, Queensbury and Holme Wood sites. • TFD locality hub operating now in Tong Ward and is home to an educational provider offering a range of courses and opportunities. The premises are also home to the Bradford South Children’s Trust and a range of parenting courses are available from the Hub, a community-run library service, Youth Service and other partners providing opportunities to a range of accredited, non-accredited and volunteering engagement opportunities. • Great Horton Community Hub - supporting the development of the Great Horton Hub at Beldon Road to provide a range of activities for the local community. Group facilitated by Bradford South Neighbourhoods Team - partnership group now includes staff from Skills House, Stronger Communities, Children Services, Youth Service, Libraries, Social Prescribing Team, Reducing Inequalities Team and also European Drom – a community group set up by the EU Community. This will co-ordinate local events, better use of this community space and the provision of services at this location ensuring community led provision and an improved local offer. • Skills House are working with a range of partners to try and provide access to local training opportunities e.g. job search and applications, interview techniques and job readiness some locations include Woodside Village Hall, Wibsey Library and developing bi-weekly drop in at Queensbury Café. Work is taking place to explore other places in local libraries, community centres and other venues working alongside the Council Ward Officer Teams. Pilot project at faith settings offering employability and skills training jointly with Skills House and Shine Project at St Matthews Church, Bankfoot, Wibsey. Project to be evaluated - end of pilot with a view to cascading model across other diverse faith settings.

- 18 organisations funded across Bradford South from UKSPF. This included projects to boost productivity, pay, jobs and living standards by growing the private sector. Restore a sense of community, local pride and belonging, especially in those places where they have been lost and empower local leaders and communities.
- Wyke Village/Towngate- seeking to establish a business network or forum to gauge interest from local traders. An initial walk-about has been conducted and businesses visited. Over the next few months, there will be further engagements.
- We Are Queensbury Food Bank/Community Hub – Bradford South Office supporting We are Queensbury in developing their core offer. The organisation secured £100K Lottery Funding. With support from CABAD and Area Office, they are in the process of registering as a Charity status. Neighbourhood Warden and PCSO carry out a monthly Contact Point where residents can raise any issues. A benefit advisor is also on site. Skills House are in the process of Employment Advisors to work from We Are Queensbury Food Bank / Community Hub.
- Continued support through Community Buildings Grant offer core cost funding for community settings Bradford South Wide allocated through the Area Committee. Funding provides much needed financial aid to ensure continuity of services within communities.

1.2 Increase awareness of business development and support opportunities.

Progress:

- Skills House have allocated a dedicated Business Engagement Officer and 3 Employment Advisers to South locality to work with alongside Neighbourhood Ward Teams to raise awareness of Skills House offer. In addition, through Council Regeneration Team targeted work to support business start-up and growth support work e.g. Tong Ward 1:1 support offered to pre-start and set up businesses trading less than 3 years. Wibsey High Street – engagement with businesses and information shared on possible opportunities for business support and development.
- Skills House in partnership with Bradford South Neighbourhoods Team held a jobs Fair with a range of partners in July 2023 focussing on jobs in the Health and Social care sector. Next event to take place at Great Horton Village Hub in January 2024. Jobs fair events to take place across different wards.

1.3 Increase accessibility of jobs and training opportunities locally through developing links with existing employers including employers within the Euro Way Industrial estate.

Progress:

- Local job fairs Bradford South wide – progress see Section 1.2. Continued emphasis on encouraging local employers and training providers to attend local and / or Bradford South events. January 2024 jobs fair to include support from providers for individuals with neurodiverse needs.

	<ul style="list-style-type: none"> • Skills House are working with a range of partners to try and provide access to local training opportunities e.g. job search and applications, interview techniques and job readiness some locations include Woodside Village Hall, Wibsey Library and developing bi-weekly drop in at Queensbury Café. Work is taking place to explore other places in local libraries, community centres and other venues working alongside the Bradford South Neighbourhoods Team. • Skills House have increased our vacancies which are advertised on the Skills House partnership this includes business such as Expect Distribution, GXO and other manufacturing companies. Skills House match these vacancies to jobseekers within the South locality. • Work to be developed to link Euroway Industrial estate businesses with community benefit projects / volunteering covering Tong and Wyke. Task and finish group established and to drive forward delivery.
Decent Homes and the Visible Environment	<p>2.1 Improve and maintain the quality of private-rented and social housing and empower tenants to address issues.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Strong partnerships established with social housing providers particularly Incommunities, Neighbourhood Policing Team, Environmental Enforcement and Housing Standards. Broad range of activities scheduled joint community-walkabouts / audits and local street surgeries in areas, community litter picks, days of actions, Great British Spring Cleans, Litter Lotto etc. • Green Doctors pilot in partnership with Bradford South Neighbourhoods Team offering energy efficiency audit of homes, advice and support to keep properties warm, insulated, comfortable and reduce energy consumption initially in Bankfoot and Royds. In addition, offering warm packs part funded £10,000 from Bradford South Area Committee. Green Doctors now secured further funds to widen offer across Bradford South. • Focused pieces of targeted work have taken place across Bradford South e.g. Great Horton Warden project targeted 4 streets with visual audits, home visits including education, awareness, and enforcement around properties with accumulated waste and referrals made to private sector housing on properties of concern over a number of weeks. Further work followed targeting businesses with waste issues. Another example is a 6-week intensive street audit of Runswick Grove was carried out, with a focus on waste in gardens. • Scheduled community driven clean ups are taking place throughout the year to encourage the use of local green spaces/parks/woodland. Hope Park clean-up was completed including community Clean ups involving partners such as Wibsey Clean Team and Friends of Scaley Hill (FOSH).

- Local Neighbourhood Wardens - active in the community promoting recycling, reporting fly tipping and facilitating community litter picks. Distribution of bags, gloves, picks, and collection of waste.
- The proposed use of People on Probation (PoP's)- to removing graffiti, clearing wasteland and decorating public places and buildings. The goal is to improve cleanliness in (grot spot) areas throughout the ward identified by local residents and elected members.

2.2 Winter support for vulnerable residents.

- A range of organisations funded across Bradford South have received funding for Warm Spaces/ Welcoming Spaces where residents can go to a warm place to sit, chat and have a hot drink. Digital website available with more information <https://costoflivingbradford.co.uk/>
- Tasty Chewsdays at St Mary's Church, Wyke. A warm and welcoming warm space for senior citizens (every Tuesday) that offers various activities, such as exercise, games, bingo, etc, with a freshly prepared meal and dessert. (Access bus available). A range of activities providing food support are delivered Bradford South wide with funding through Bradford Council.
- Holiday Activity and Food Programme – providing funding to a broad range of voluntary sector organisations across Bradford South. This includes a mixed offer of food parcels, warm food and activities to people of all ages.
- Cost of Living Road shows across Bradford South involving a wide range of partners including voluntary sector partners offering advice and support, practical help, food parcels, warm packs, Green Doctors support, debt management and much more across a range of settings. Model to be evaluated to inform South wide approach. Settings targeted include near schools, estates, faith settings etc. Supported by a range of partners including VCS, faith sector and some Community Partnerships (Health).

2.3 Helping people manage household budgets including energy efficiency help.

Progress:

- 18 organisations funded UKSPF supported local community groups including supporting residents with budgeting and assistance with energy efficiency information and advice.
- Welfare advice services funding provided by Council to a range of providers across Bradford South including financial assessments and support e.g. Welfare Benefit advisors from CHAS hold surgeries at We Are Queensbury Food Bank.
- Green Doctors are looking at working with We Are Queensbury Food Bank in supporting families around household budgeting, energy efficiency and cooking on a low budget.

	<ul style="list-style-type: none"> • Cost of Living support continues through voluntary sector colleagues e.g. Sandale Trust’s wide ranging support including social supermarket, hot meals and community shop, Café South at Buttershaw Youth Centre, offering breakfast to BBEC pupils on way to school, promotion of debt and benefit advice at regular sessions by CHAS and also Incommunities Money Matters team. Royds councillors also used Covid support funding for extra work by Green Doctors up to March 2023, so partners including schools were able to refer residents struggling with energy bills for help last winter.
<p>Good Start, Great Schools</p>	<p>3.1 Concern for the number of children and young people that are not in education and at risk of exploitation.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Launch of new website: https://fyi.bradford.gov.uk/. • The Children’s Trust now have additional Attendance Improvement Officers working with the Early Help Co-ordinator's on targeted attendance cases in order to improve school attendance in Bradford South. This has been funded for 12 months, after which time we should have some data around the impact. • Bradford Youth Service works with Neighbourhood Policing Teams, Childrens Social Care, Early Help and Bradford Childrens Trust inc Breaking the Cycle, B Positive Pathways / Edge of Care services. This multi-agency approach allows Youth Workers to offer bespoke support. <p>Great Horton</p> <ul style="list-style-type: none"> • The Youth Work team have identified and targeted support at 58 (4.4%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour. <p>Queensbury</p> <ul style="list-style-type: none"> • The Youth Work team have identified and targeted support at 40 (3.0%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour. <p>Royds</p> <ul style="list-style-type: none"> • The Youth Work team have identified and targeted support at 80 (6%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour. <p>Tong</p>

- The Youth Work team have identified and targeted support at 99 (7.4%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour. This work is further supported by the development of Holme Wood Community Safety Partnership and Outloud.

Wibsey

- The Youth Work team have identified and targeted support at 44 (3.3%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour.

Wyke

- The Youth Work team have identified and targeted support at 31 (2.3%) young people via outreach and detached youth work. These sessions have allowed youth workers to build trust and engage young people in opportunities that reduce anti-social behaviour and risk-taking behaviour.

3.2 Wider offer of co-produced youth provision and junior youth provision including working with schools.

Progress:

- Youth Service development of relationship with all secondary schools.
- Youth Service development of Moving Up project supporting transition.
- Youth Service development of co-produced youth provision.
- HAF funding providing support for additional school holiday programme delivery.

Great Horton

- The Youth Service has a strong working partnership with *Coop Grange Academy*. Over the last year students have been supported to improve their wellbeing, attendance and participation in community based support.
- Over the summer the youth work team have identified and supported several individuals to feel more confident about starting secondary school.
- The Youth Service works in partnership with *Scholemoor Beacon* to co-produce a targeted weekly youth work session that seeks to reduce ASB and improve local participation.

Queensbury

- The Youth Service has a strong working partnership with *Trinity Academy*. Over the last year students have been supported to improve their wellbeing, attendance, and participation in community-based support.

- Over the summer the youth work team have identified and supported several individuals to feel more confident about starting secondary school.
- The Youth Service works in partnership with Queensbury Community Partnership to co-produce the delivery of the Holiday Activity Programme that seeks to identify and support vulnerable young people.

Royds

- The Youth Service has a strong working partnership with *Buttershaw Business & Enterprise College*. Over the last year students have been supported to improve their wellbeing, attendance and participation in community based support.
- Over the summer the youth work team have identified and supported a number of individuals to feel more confident about starting secondary school.
- The Youth Service works in partnership with *Shoulder to Shoulder, Safe Space, Sandale Hub and Buttershaw Baptist Church* to co-produce targeted weekly youth work sessions that seeks to reduce ASB and improve local participation.

Tong

- The Youth Service has a strong working partnership with both *Tong and Forsters Academies*. Over the last year students have been supported to improve their wellbeing, attendance, and participation in community-based support.
- Over the summer the youth work team have identified and supported a number of individuals to feel more confident about starting secondary school.
- The Youth Service works in partnership with Emerge, Outloud, Dance Utd and Bradford City FC to co-produce targeted weekly youth work sessions that seeks to reduce ASB and improve local participation.

Wibsey

- The Youth Service has a strong working partnership with *Buttershaw Business & Enterprise College*. Over the last year students have been supported to improve their wellbeing, attendance, and participation in community-based support.
- Over the summer the youth work team have identified and supported a number of individuals to feel more confident about starting secondary school.
- The Youth Service works in partnership with *Bradford Park Ave* to co-produce a targeted weekly youth work session that seeks to reduce ASB and improve local participation.

Wyke

- The Youth Service has a strong working partnership with *Appleton Academy*. Over the last year students have been supported to improve their wellbeing, attendance, and participation in community-based support.

	<ul style="list-style-type: none"> • Over the summer the youth work team have identified and supported a number of individuals to feel more confident about starting secondary school. • The Youth Service works to identify partnerships that can begin to co-produce targeted weekly youth work sessions that seeks to reduce ASB and improve local participation. An example of this can be seen in the support offered to Youthology during 2022. <p>3.3 Increase opportunities for family support and early intervention including 0-5 social / educational activities. (includes to 18 years or up to 24 with special needs)</p> <p>Progress:</p> <ul style="list-style-type: none"> • The Children’s Trust now have 2 family navigators in post who are based in localities. They have been allocated wards and will be linking with local groups to offer support and signposting to families. The FYI site is up and running and has all of the information about what services are available from the family hubs, access to timetables and the ability to self-refer on to parenting courses and other sessions. • The oral health programme for children includes the continuation of the well-received fluoride varnish programme. The varnish programme is delivered to a target of 5000 children across the District and prior to COVID was exceeding this target, using a priority ward system (much of the South of the district is in the priority 2 area). This is picking up but is not yet back to pre-COVID levels. • Since autumn 2021 Public Health has managed the Council’s portion of DWP Household Support Fund monies allocated to increase the food supplies into food banks and food pantries, including those in South Bradford, and from October 2022, has established a fund for families who lack cots, beds and bedding for new babies and follow-on beds for young children, who are referred by health professionals to a local VCS provider. The online mental health support for young people provided by Kooth has held in-person sessions in Wyke library. • Youth Service signposting families to Early Help, Family Hubs and Local VCS organisations
Better Health, Better Lives	<p>4.1 Reduce loneliness and isolation for adults.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Public Health budget provides support to the Library service to expand its health and wellbeing activity and to address four health related themes including ‘reducing Social Isolation’. Libraries are increasingly operating as community hubs, they are free to use, host a wide range of activities including many that help to alleviate social isolation. All library staff are now offered Level 1 health literacy training, provided by the local Public health team and accredited by the Royal Society of Public Health. Libraries also hold collections of wellbeing books and leaflets including the ‘20-minute walking’ leaflets.

- Befriending and Volunteering Manager supporting those needing befriending, recruiting and training volunteers of all ages, who will support local events and provide one to one support to local people who are lonely or isolated, for example accompanying them to a craft group, walking group or luncheon club, taking them to a health appointment, calling in with groceries and staying for a cup of tea, etc *(Started April 2023, runs for 2 years – active in Queensbury, Royds, Wibsey & Great Horton wards – current challenges include the number of people willing to become volunteers, & matching volunteer with patients where they have specific needs (e.g. language barriers).*
- Reasons for take up of Befriending found to date include:
 - Social isolation,
 - housebound,
 - loss of partner/ spouse,
 - terminal illness,
 - no local family network/ family have moved away,
 - suffering from depression,
 - lacking in confidence,
 - (also could become volunteers themselves potentially)
- Increasing membership and participation at patient participation groups, men’s groups, coffee mornings, events and community health checks through promotion via letters, social media, and organisational websites, and all teams connecting and making cross referrals *(Bradford South wide).*
- Teams of social prescribers linked to each GP surgery working with the community for those needing non-medical support. *(Bradford South wide).*
- 340 referrals were received across April – July 2023 by the social prescribing team at the WOW community partnership, *(active in Queensbury, Royds, Wibsey & Great Horton wards)* to support local people, many with complex needs including:
 - social isolation & loneliness
 - financial issues related to the cost of living crisis
 - welfare rights/ debt/ housing issues
 - mental health – anxiety, depression or low mood
 - people living with dementia
 - parents with children diagnosed with neurodiversity
 - drugs and alcohol issues (often together with housing issues – sofa surfing)

- Wellbeing hub at the Sutton Centre, (*Tong ward*) and another in development at Great Horton village hall, providing face to face support (food pantry, mental health support, debt and welfare advice, support for refugees and asylum seekers, help with alcohol/ substance misuse issues). Social prescribers will also commence outreach work at the Great Horton hub from late October 2023 (*Great Horton ward*).
- Neighbourhood Connect now rolled out across Bradford South early help and intervention support for people with lower-level health needs encouraging connecting to activities taking place locally, improving social connectedness and reducing isolation (*Bradford South wide*).
- Great Horton Ward Hub being extended to include wider health offer. TFD Centre providing a wider offer of activities – more work planned to extend and develop a marketing strategy. Work supported by a range of partners. Work planned around Domestic Violence and tackling mental health issues.
- Older Peoples Day Care Opportunities fund – range of community groups funded across Bradford South providing local day care services and activities.
- Digital Inclusion Programme by Bradford Council – providing access to devices; the internet and the skills to engage in the digital world across Bradford South. Digital connectivity significantly helps to reduce loneliness, isolation and will help to improve connectiveness.

4.2 Support the development of Dementia Friendly Communities.

Progress:

- Public Health budget provides support to the library service to expand its health and wellbeing activity. Library staff are offered training on being dementia friendly and Mental Health First Aid training.
- Local task and finish groups have been recently held with professionals and residents with lived experience to shape how we can become more Dementia friendly across Bradford South – (*active in Queensbury, Royds, Wibsey & Great Horton wards to start with*).
- Agreed that training modules on Dementia Awareness developed by the university will be undertaken by all patient/ citizen facing staff to support greater Dementia awareness.
- Improving the quality and timing of information given to those living with Dementia, and their carers.

- Increasing attendance at Dementia ‘facing it together’ support groups and Dementia friendly cafes, reducing the stigma, and encouraging conversations to improve self-esteem of those living with Dementia, and make friends with people who share the condition.
- Age UK advisers carrying out assessments in people’s own homes, (or at the GP surgery or local community centre if preferred) to assist in claiming any appropriate financial benefits, arranging for home adaptations such as handrails or alert devices, keeping people safe and independent, and giving advice as people’s conditions or circumstances change.
- Continue to seek feedback from front line colleagues including district nurses who carry out Dementia reviews with patients, and from the patients themselves to ensure our workforce are more aware of Dementia and better able to support people living with Dementia.
- Dementia Friendly Communities event held at the Wyke Christian Community Church to identify ways to make Wyke Village dementia friendly and raise awareness of early onset dementia in the community and the support/services available. (Alzheimer’s Society, Carer’s Resource, Adult Services and families living with Dementia were in attendance).

4.3 Work with partners in health Community Partnerships to connect people with services more effectively to prevent ill health.

- Wyke Health & Wellbeing Fair, held at St Mary’s Church Hall in Wyke with Affinity Care Partnership. It offered a one stop shop of information on various topics, including breast screening and prostate cancer, along with health/ blood pressure checks- the aims and objectives to: Identify people with high blood pressure, and other health related issues who have previously not had a confirmed diagnosis, and to refer them to general practice to confirm diagnosis and for appropriate management.
- Stop Smoking support is targeted through GP practices with the highest smoking prevalence. Seven of nine GP practices in Bradford South have a smoking prevalence rate that is higher than the national average. Practices will be supported to provide stop smoking behavioural support at their premises through a trained Level 2 Stop Smoking Practitioner or through the Living Well Service.
- In 2022, 412 inactive people from Bradford South were referred into *Bradford Encouraging Exercise in People (BEEP) service* - Living Well’s multi-agency exercise referral scheme for adults. This was 22% of total referrals across the District and a 125% increase in new referrals from Bradford South, reflecting higher use of the service by our health partners for their patients. The majority of people referred had never exercised before and were living with long-term health conditions. Adults who become active on a regular basis can halve their risk of developing long-term health conditions such as

obesity, diabetes, hypertension, some cancers, Coronary Heart Disease and bone conditions. 75% (327) of people from Bradford South opted for a referral to Sedbergh Sport and Leisure facility which offers a heavily discounted membership to BEEP clients.

- Home exercise options (23), Bowling pool (38), swimming lessons (13) are some of the other popular choices. After 12 weeks of the programme, 79% of those that attended their 12-week review appointment were now classed as active.
- Obesity costs the NHS £6 billion a year and is a complex problem with social, genetic, and biological factors all at play. Two major campaigns were developed and have had good engagement from the public and partners in all areas including Bradford South. Like many public health issues, it requires a wide range of solutions - better access to treatment, improved food quality and nutritional education, reduced exposure of our communities to aggressive promotions and advertising which encourage people to eat foods high in fat, sugar and salt, and for households to be able to afford a healthier diet. One local approach is the *Living Well Takeaways Work* - More people are ordering takeaway food on a regular basis as part of their diet.
- The Living Well team is working with a number of takeaway owners and staff across Bradford district including Bradford South. The aim is to support businesses to offer healthier food options for customers, to help combat increasing levels of obesity across the district. The work aligns with the Bradford Good Food Strategy.
- Local GP surgeries and their patient participation groups are working together with area coordinators, ward officers, Living Well, statutory services and VCS organisations as 'Community Partnerships' to deliver a range of projects designed to reduce health inequalities and give citizens the support and tools they need to live happier healthier lives (*Bradford South wide*).
- Proactive health and wellbeing work focussing on supporting the reduction of obesity, (*Bradford South wide*) stopping smoking, with more intensive hand holding for those who need it to achieve a quit (*in Tong & Wyke wards*), and making greater use of green spaces for sport, leisure and relaxation (*Bradford South wide*).
- Baby Circles, a social meeting place and support group for expectant and new parents, (including teenage mums) incorporating advice on breastfeeding, weaning and nutrition, better mental health, reducing domestic abuse, positive parenting and baby weighing (*in Tong & Wyke wards*).
- Support group for parents of children with mental health issues (including those with autism, and ADHD) including mental health first aid training, self care awareness, etc (*in Tong & Wyke wards*).

	<ul style="list-style-type: none"> • Increasing awareness of and uptake of Living Well activities designed to support us all to eat better, move more, try new activities and stay healthier (<i>Bradford South wide</i>). • Working with local partners who provide support local communities such as Happy Healthy You, Restore Recovery College, faith establishments, charities and friends of local parks groups, to ensure local people know how to access activities they may enjoy, and through volunteering can make a buddy to attend with, where required (<i>Bradford South wide</i>). • Community based health checks (over 730 carried) across all wards, (<i>Bradford South wide</i>) which measure height, weight, blood pressure, test for hypertension, diabetes, anaemia, and vitamin D deficiency, and ensure clinical follow up by the patient's own GP where it is required. Over 140 people found to have high blood pressure. 560 people found to have health issues (other than high blood pressure) including issues such as type 2 diabetes, overweight/ obese, deficient in iron or vitamin D etc – which have all been followed up by the patient's own GP practice. • Walking and Wellbeing Groups continue to be supported and developed across Bradford South with support from Living Well Team including work with Friends of Group e.g. Bracken Hill Park. Happy Healthy You delivering wellbeing activities in a range of locations. • Living Well is one of BD&C HCP's enabling programmes, with its own board, strategy, partnership arrangements and programmes of work – see website for the wide range of great working going on under the Living Well banner Home - Living Well (mylivingwell.co.uk) • Support for the VCSE sector via HERE4BDCC Introducing Here 4 BDCC! - Community Action Bradford & District (cabad.org.uk) – networking event held in Shipley in October
	4.4 To seek ways to address issues to improve access to GP primary care appointments
	<p>Progress:</p> <ul style="list-style-type: none"> • Report requested to be presented to a future Bradford South Area Committee meeting.
Safe, Strong and Active Communities	<p>5.1 Develop locality approaches to dealing with domestic violence and abuse.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Meetings have been held with the South Area team, and a plan is agreed to implement the localities response to DASV in each ward. The plan includes a focus on engaging and educating young people, ensuring officers and partners have completed DASV training, embedding Operation Encompass within the schools, rolling out the Not ok Never ok across the area, developing a Safe Spot in each ward, working with the Police and local hairdressers on the Cut it Out campaign, driving the Ask.

- Angela campaign in partnership with the Bradford Bid and increasing awareness of DASV services within the communities through community engagement and via Early Help. It was agreed that this work would start in the Tong Ward and then every 12 weeks following a review the work would progress in the next wards.
- Additionally, all of the Wardens in South have been trained on DASV Recognising & Responding Training, and Active By-stander training and have supported the distribution of awareness raising posters across the locality signposting members of the community to support services and further information.
- Bradford Youth Service staff attended a professional development day delivered in partnership with the DASV and Red Flag theatre company increasing awareness around the impact DASV has on children and Young People. Theatre performances and workshops are planned to be delivered across the wards to young people to increase their understanding and knowledge around DASV.
- Early Help Co-ordinators as part of the Children's Trust attend community settings such as open access drop ins (locations not disclosed) where support and referrals are made to appropriate agencies for DV.

5.2 Dealing with inappropriate use of quads and nuisance motorbikes and other anti-social driving.

Progress:

- ASB Officers have been working with the Police Steerside team and other partners in identifying and dealing with the perpetrators of nuisance motorbikes across the Bradford South area.
- Where hotspot areas have been identified leaflet drops and door knocks have been undertaken to improve community confidence in reporting anti-social behaviour and providing reassurance that we will take appropriate action where necessary.
- A number of ASB interventions and Tenancy warnings have been issued to those identified as being involved. This is an ongoing process.
- Officers have attended partner agencies and have given briefing sessions on the powers and tools available in dealing with these issues.
- Partners have been encouraged to report any issues via the Partnership Intelligence Portal.

- Positive outcomes have been published on social media to again encourage people to continue to report concerns and show action can and will be taken.
- Weeks of actions have been carried out in partnership with local primary schools, NPT, Bradford Council Warden, WO/AWO, and Neighbourhood Wardens tackling illegal parking. These have been jointly carried out with days of education work – where parents are advised and encouraged to park in a safe manner, followed by days of enforcement where there has been zero tolerance.
- Joint work with residents from Shibden Valley, Bradford South NPT, Calderdale NPT, Neighbourhood Warden, WO/AWO was carried out on how to report ASB. This resulted in the number of residents reporting inappropriate use and storage of Quad and off-street bikes, which provided intelligence.
- Police Community Engagement. Three weekly scheduled engagement days take place within Wards where residents can meet Police, Council and Incommunities officers in an informal way through the van and get information on various topics such as help for victims of crime, police recruitment, crime prevention, as well as advice and other information regarding council services. The van offers another way to reach out to residents.
- The Ward Leadership Team (WLT) provides an opportunity for partners and elected members to contribute, engage, raise issues and discuss tactical options with all partners as part of ward-based problem solving. Main drivers for the agenda will be task and finish groups, providing feedback on actions taken and achievements to date, based on outcomes and supporting delivery of priorities contained within local Ward Plans.
- Door to door work with councillors, Incommunities and NPT staff has regularly taken place to promote the need to report where nuisance bikes are stored. Five intelligence gathering door knocks in support of Operation Scribestoke were held over summer / autumn period.
- Locations for physical work to deter bikes have been identified and the work will be funded by Safer Streets 4 – two snickets in Woodside and Buttershaw.
- Utilising task and finish groups, the WLT developed solutions to nuisance tenants at the Acre, Delph Hill, causing massive ASB, fly tipping, and threatening behaviours. The combination of our efforts led to an injunction barring the principal culprit from residing at the property and ultimately securing an eviction from the property through Incommunities tenant enforcement team.

5.3 Developing information about neighbourhood resources and activities which is kept up to date for use by all partners working.

	<p>Progress:</p> <ul style="list-style-type: none"> • The Neighbourhood Service has recently started Neighbourhood Connect for staff to link residents referred to local groups or services in an effort to reduce loneliness and isolation and to find social activities, positively impacting on their physical and mental health. A key part of this project involves setting up an updating a local directory of activities and services. • The BD6 directory was begun a year ago and is constantly being updated – this will feed into an area wide resource in development. Work in progress to develop Bradford South wide directory.
A Sustainable District	<p>6.1 Encourage connections between partners and schools with young people and the environment to create an understanding of the importance of climate issues.</p>
	<p>Progress:</p> <ul style="list-style-type: none"> • Greener Cleaner Schools – The AWO piloted an eight-week project at St Oswald’s Primary School to provide an opportunity for pupils to learn and collectively take action for the environment, including reducing a school’s carbon footprint, improving plant and animal biodiversity, saving energy, increasing recycling, improving air quality within and around the school, building wildlife habitats, healthy eating and reducing food miles. The programme aims to help students stay healthy and ready to learn. 60 pupils took part in this project. • Project work have taken place in schools providing education and awareness on climate change e.g., led by Bradford South Office Team supporting Bracken Hill Primary School with litter picking in Bracken Hill Park, to support the school’s curriculum on Pollution and Climate. A pupil commented they enjoyed "exploring their local environment". • Regular litter picks take place across Bradford South supported by the Bradford South Neighbourhoods Team e.g., Neighbourhood Warden and local PCSOs in partnership with 5 local primary schools in Queensbury have carried our regular litter picks in creating a cleaner environment. Also, attending school council meetings to undertake education work around climate issues.
	<p>6.2 Linking people with food growing opportunities and developing new ones.</p>
<p>Progress:</p> <ul style="list-style-type: none"> • Bradford South – two rounds of a district-wide small grants (Public Health) programme were funded by Public Health, to support community groups to start growing food, to expand an existing food growing project or to add food growing into an existing gardening or growing project. Projects in three wards in Bradford South (Queensbury, Wibsey and Great Horton) were successful in their applications. 	

- BOCS operating from Wibsey Park offering extensive experiences, taster sessions and volunteering to grow your own produce and develop horticultural activities. Group has grown and developed positively and now also link in with 4 local schools from the Wibsey area.
- Sunny Bank Medical Surgery / Affinity Care Partnership, Wyke Ward partnership taking patients and local residents to nearby Allotments to take part in new outdoor gardening, health and social activities including learning about food growing. Positive feedback from participants.

6.3 Improve waste management behaviour, including increasing recycling rates, reducing fly-tipping, litter and enabling community action to restore pride in neighbourhoods)

Progress:

- Neighbourhood Wardens continue to patrol all areas looking to identify environmental issues. They engage with public and residents to resolve issues including encourage them to be active citizens with the people can campaign. Where there are multiple complaints about litter NHW to explore and plan a day of action for a litter pick in the hotspot areas complained about and encourage/help residents taking part to set up a neighbourhood litter picking group.
- Litter in and around multi-occupancy flats and gardens are reported to the housing provider and monitored.
- Household waste - Neighbourhood Wardens offer advice to tenants/landlords/owners/management letting agents – issue leaflets, standard letters, and referral to waste collection bin policy enforcement for further action.
- Recycling Advisors attend events such as fun days, festivals, open days sharing key messages. Neighbourhood Wardens have taken part in Recycling Awareness Training delivered by Waste Services.
- The Recycling Team visit residents in the Bfd South District delivering information on what can and cannot be put in their grey recycle bins. The Advisors red tag recycle bins which are contaminated requesting them to remove the offending items. Advisors often support the wardens who request our help in raising awareness on recycling and reducing waste in their areas. Recycling and Waste collections transcend Ward boundaries; however, we focus mainly on areas of high contamination often with support from Wardens who have in-depth knowledge of the areas.

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| | <ul style="list-style-type: none">• The Recycling Team also visit families who have requested extra capacity for their domestic waste to check if they are recycling and doing all they can to reduce their waste.• The red bus roadshow. Bringing together a wide range of services to provide advice and support to local people who are concerned about money and rising costs. Offer practical help with energy efficiency and insulation, including support from advice workers, to help people save on fuel.• Support provided to several formal and informal groups to undertake local litter picking and supporting programmes such as the Great British Spring Clean. |
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CASE STUDIES / GOOD NEWS

1. Better Skills, More Good Jobs and a Growing Economy

Case study 1

TFD Community Hub, Holme Wood

Holme Wood celebrated the completion of a newly refurbished hub, based at the TFD centre on Broadstone Way. Over £1.5 million investment has transformed the premises including a community services hub, educational and training resource centre, early help zone, large sports hall, gym, community room, a flexible community library area, conference suite and much more. The premises are managed by the Bradford South Area Co-ordinator's Office. The Hub delivers a range of high-quality public services from this site, for the local community and has remodelled the space to enable a range of organisations to provide much-needed health, leisure, education and youth services from the same site.



The Hub supports the Council's approach to 'locality working', which means that joined-up services are on hand for young people and families when and where they are most needed within their local area. The aim is to maximise engagement, build confidence and aspirations and create a positive cycle of opportunity for young people to fulfil their potential.

That vision is being realised by creating more office and community space in the building. This has enabled to bring together teams from the Council's Neighbourhood and Youth Service, Children's Prevention and Early Help Services, Bradford District Health Trust and NHS, providing community health and midwife services.



Medical Room

In addition, the library has been relocated within the centre and offers its existing services to the community, but also benefits from having use of the internal courtyard to extend its activities for local families.

Bradford South Youth Service team plays a key role at the upgraded TFD Centre, delivering a variety of support to young people across the Tong ward. The sessions on offer range from targeted boys and girls work, open access and peer support group work and a programme of outreach and detached youth work.

IntoUniversity, a national education charity area is also located at the site. They deliver innovative programmes that support young people from the local area to attain either a university place or another chosen aspiration through academic support, mentoring and tailored programmes.

Dance United Yorkshire is another of the tenants thrilled to benefit from the newly remodelled building. Dance United is a contemporary dance company specialising in social inclusion, with a range of intensive classes, weekly projects and one-off initiatives for all child age groups as well as adult women. Dance United's ethos is to remove barriers to high quality arts including for the least privileged in society who might otherwise not get to participate. Outloud a local charity providing specialist support for young people and families are also located at the hub who deliver a broad range of activities extending from trauma informed services, therapy, arts, culture, youth work etc. The premises are accessed and used by other local groups too.



A meeting room

It has taken a huge amount of hard work from everyone involved to shape the TFD Centre for the benefit of all the local community of Holme Wood, giving young people and families fair access to facilities, increasing their opportunities, and raising aspirations for years to come. More work is being undertaken to develop marketing, communications, funding and a development work as part of a longer-term strategy.



Kitchen facilities in the Family Hub and the Library

Case study 2

We are Queensbury Community Hub, High Street, Queensbury

Bradford South Neighbourhoods Team have been supporting We are Queensbury Foodbank in the process of becoming a community hub with a range of provision for the local community.

During the Covid pandemic Mobeen Hussain, a local resident contacted Ward Officer with regards to setting up a foodbank in Queensbury Ward. Initial support included the provision of PPE Equipment such as gloves, face masks, hand sanitisers etc, neighbourhood wardens assisting with delivery of parcels and providing contacts with local organisations that could assist such as Community Champion at Tesco.

From the initial stage of providing food parcels to residents the foodbank moved to a larger accommodation to provide this service to 3 days per week and deliver only to vulnerable residents.

The Ward Officer and Assistant Ward Officer have supported We Are Queensbury Foodbank with funding of £100,000 from the National Lottery Fund which has enabled the organisation to employ an officer administrator, purchase a van and undertake some refurbishment works at the new location.

Other support provided over the last couple of year included bringing and linking in with other partner organisations such as CABAD to assist with constitution and documentation, supporting with funding application to HAF for holiday activities and training for volunteers from the Domestic Abuse Team.

Some key partners such as Social Prescribers, Early Help and Prevention Team and CHAS were introduced to the group and now this is operating as a Community Hub for families to receive help and support at the earliest opportunity. The group has also received funding to become a welcome space.

Future projects include Adult Safeguarding to look at working with this group to explore the possibility of a Youth Ambassador Scheme, setting up a Community Café for income generation and working with Skills House for employment support and careers advice.

2. Decent Homes and the Visible Environment

Case study 1

Crack down on grot-spots in Great Horton

Residents within the neighbourhood of Aberdeen Place, Harlow Road, Hartington Terrace, Cumberland Road, Becksie Road, and Legrams Lane raised a number of issues mainly relating to waste in gardens and how the neighbourhood looked unsightly and unclean.

This resulted in Bradford South Area Office to conduct a visual street audit of the area. Due to the number of households within this geographical locality the audit was carried out between September 2022 – January 2023.

A partnership approach was deployed which consisted of Ward Officer, Assistant Ward Officer, Neighbourhood Wardens, Enforcement Officer, Councillors, South NPT Team, Parks and Cleansing Team, Waste Collection and Council Wardens.

Community engagement consisted of Neighbourhood Wardens speaking with residents. Delivered packs which provided information on bird feeding, how to report fly tipping, waste license carrier and general information on vermin and pest control.

Between the period of September 2022 – January 2023 an audit of the 4 Streets was conducted and looked at environmental issues which were dealt by Neighbourhood Wardens. The streets audited were: Aberdeen Place, Hartington Terrace, Harlow Road, Cumberland Road, a section of Becksie Road and Legrams Lane.



The total number of properties audited during this period were **539** households, of which **132** were identified to fall within the threshold for further visits. Neighbourhood Wardens carried out weekly visits focusing on the **132** households.



Through community engagement, in the form of revisits, issuing warning letters and referring onto the Enforcement Team, by end of January 2023, all the identified households complied and only **2** households had an open case.

Neighbourhood Wardens and residents have come together and started a weekly litter pick on a Thursday, 11:00 – 12:00pm.

A monthly community contact point at Lidget Green Health Living Centre on a Tuesday has been developed as a result of the audit.

This provides residents to speak with South NPT and Neighbourhood Wardens about police and environmental issues.

Parking was an issue that was also raised, this resulted in Council Wardens issuing tickets and South NPT seizing a vehicle. Cameras have been installed on Aberdeen Place, junction of Spencer Road and Wheater Road.

Collaborative working with Waste Management Department was carried out due to a number of reports around missed bins. Letters were delivered to households within a section of Beckside Road and Cumberland Road to inform resident of the problem and what households needed to do to resolve the issue.

Summary of key outcomes

- 539 residents engaged with
- Weekly litter pick organised.
- Community Contact points set up.
- 2 Cameras erected in the area.
- Enforcement action taken.
- Vehicle seizure for causing obstructions
- Residents have started to report fly tipping/bird feeding to Council Contact.
- Referral made to Housing Standards.
- Number of empty properties identified and referred onto the relevant department.

What needs to happen next

- Further work with residents around waste bin collection, this is an ongoing issue within the area.
- Neighbourhood Wardens to monitor the area as part of their deployment plan to sustain the improvement and take necessary actions.
- Residents to continue to carry out their litter pick and try and encourage other residents to join.
- Contact point at Lidget Green Healthy Living Centre to continue.

- Partnership work between South NPT and South Area Office to continue.

3. Good Start, Great Schools

Case study 1

X was referred for support in understanding emotions and developing coping strategies that reduced the need for support and increased resilience and autonomy. The referral made through CAHMS crisis, referred to areas of self-harm, low mood and low confidence. After a home visit, a conversation and assessment on the issues related to the assessment, it was deemed a one-to-one community approach would be the start of the interventions.

A weekly one to one session was established at the local youth centre, creating a safe and stable base for the young person to a positive relationship. The weekly sessions focused on elements of cognitive behaviour looking at areas of psycho education.

The education focused around understanding anxiety and reducing the stigma, developing an awareness of evolutionary safety mechanisms including fight and flight and investigating the origins of distress. Awareness of these areas creates choice for the young person and helps to shape an understanding of this is a natural feeling. Over the weeks we have questioned some origins of automatic negative thoughts and played games such as detective and finding the clues which has helped identify where some of these thoughts have come from and re framed them to think differently.

X has developed a number of skills through this process that have enabled her to make some difficult choices, gain understanding of self and practice doing things differently. This allowed X to transition into some of the group work available moving X to a more positive destination, creating independence and positive self-esteem and confidence.

Case study 2

Engagement with schools

St Winefride's Catholic Primary School in Wibsey made contact with Bradford South Area Office requesting for volunteers to come into the school for their STEM (Science, Technology, Engineering and Maths) session. Neighbourhood Wardens and the Assistant Ward Officer volunteered to support the school, through delivering a talk, arranging activities and a workshop and attended the STEM session on 10th January 2023.

Staff took props to support them in the delivery of the session and the focus was on Environmental issues. As a result, students were inspired and raised their aspirations. Allowing students to meet people from a different sector, challenge stereotypes and have open discussions.



Some of the feedback was:



The students were asked - What did you like about this workshop?

We liked the 3 Wardens, they were really fun. Their Jobs sound very interesting and different. We enjoyed doing the litter dropping role play with the Wardens, they were friendly and funny!

What did you learn?

We learnt what could hurt the environment and how we can help our local community. We learnt how much you can be fined and how big a warden's role is.

4. Better Health, Better Lives

Case study 1

Kelly's café (Wyke Ward)

Delph Hill Community Centre received funding (Covid support) to provide additional assistance with the feeding of families who live on the estate. The food program ran throughout January and into February 2023 and a wide range of people took advantage of the offer (including families and individuals). In total, 283 people received free meals over the 12 days with the number of people attending each day ranging from 16 to 31.



In addition, leaflets were distributed explaining how to access support/help with the increased daily cost of living, jobs, and benefits advice. Meals included stews, pasta, soups, curry, and other one-pot dishes, as well as detailed instructions on how to prepare each meal served. It is hoped that the conversation started about healthy eating and the sharing of leftover food with neighbours will be continued in the future.

Kelly's café situated within Delph Community Centre has become a popular community gathering place. As a result of our support during its development and growth, it now serves as a focal point for community activity.



Case Study 2

Brackenhill Park Improvements and the implementation of the Masterplan

Ward Officer and Assistant Ward Officer have been supporting Parks Technical Team and the Friends of Brackenhill Park in the implementation of the Masterplan that will ensure approx. £300,000 of improvements are carried out in the Brackenhill Park, Hollingwood Lane. Phase 1 has been completed which included the refurbishment of the tennis courts into a multi-use community area, cycle stands and benches. Phase 2 commenced in January 2023 included refurbishment of the play areas, installation of trim trail and double zip line.



Future proposals as part of phase 3 include the installation of gym equipment and mile walk and improvements to the entrance. The Friends of Brackenhill Park carry out regular litter picks in the park as well as the annual Party in the Park event which this year attracted over 500 visitors and included free health checks for residents. This is in line with the ward plan priorities of supporting healthy lifestyles and encouraging use of local green spaces and parks.



Case study 3

Free Community Health Events

The Bradford South Area Co-ordinators Office working in partnership with Working on Wellbeing Health Partnership, Royds Community Association and the NHS are holding monthly Health Checks across the area. These are free events for residents to find out about activities and support available.

This includes:

- Blood pressure, height, weight and cholesterol checks
- Find out if you are at risk of developing type 2 diabetes
- Information about healthy eating, physical activity and living healthy and happy at home
- Meet the Social Prescribers Team who can support residents with community services such as benefits advice, debt advice, exercise, mental health and much more!



The January health event was held at Masjid Taqwa at Great Horton Road on Saturday 21st January from 1pm to 4pm. 73 people attended this event.

These are monthly events with recent ones being held at Victoria Hall, Queensbury and Jer Lane Cricket Club.

Case study 4

Neighbourhood Connect - Queensbury Case Study

M, a 62-year-old female was referred to Adult Social Care, following from her discharge from hospital. M wanted help with her food shopping and someone to help her top up her gas/electric meter. M was referred to Neighbourhood Connect by the Independent Advisors for support in tapping into local offers within Queensbury that would allow M to become more independent.

Initial contact was made via phone call was made, this proved difficult as calls were not answered. An unannounced home visit was carried out. M presented tearful during the visit, repeatedly saying “please don’t leave me”, “I don’t want to be felt on my own”, and spoke about her financial situation, housing, and limited mobility issues because of the procedure she recently had. M was informed of the referral to Neighbourhood Connect and the support that can be provided.

M spoke about not having any gas, as she was not able to get to the post office to top up, resulting in her not being able to take a shower due to no hot water, and no food in the house. AWO and Neighbourhood Warden took M to the post office to top up her gas. Contact was made with We Are Queensbury Food Bank and arrangement for food parcels to be delivered was made. M was introduced to the worker at We Are Queensbury Food Bank and an appointment with the benefit advisor was made. M consented to AWO to contact her Housing Officer.

Applying a triangulation method, regular check ins were carried out in the form of telephone calls to M, We Are Queensbury Food Bank and Housing Officer, to ascertain the level of support We Are Queensbury and Housing Officer were providing to M.

The approach carried out by the AWO allowed M to be involved in co-producing her support plan and she felt included in, and the pace the support was provided. A review meeting was held with M. She agreed for our involvement to come to an end, due to the way the support was provided. A safety plan was put in place in the form of We Are Queensbury Food Bank/Community Hub to continue to support M. M spoke about wanting to start volunteering because of our intervention.

5. Safe, Strong and Active Communities

Case Study 1

Great Horton Multi Agency Day of Action

Residents and Councillors raised a number of concerns about anti-social driving, abandoned vehicles, inconsiderate and illegal parking, fly tipping and littering in the Lidget Green area. As part of the Anti-Social Behaviour week, a number of partner agencies came together and accomplished a Day of Action on Wednesday 20th July 2022.

The following actions and results verified the success of the day:-

Operation Steerside

- 3 tickets for using Mobile phone whilst driving
- 1 ticket for driving without due care and attention
- 2 drivers found driving without insurance and had their vehicles seized
- 1 disqualified driver dealt with (vehicle seized)
- 1 Section 59 warning issued (vehicle being driven in anti-social manner)
- 1 ticket issued for no seat belt
- 2 stop searches (Section 23 Misuse of drugs)
- 1 Cannabis Seizure, (Community Resolution served)
- 2 Tickets for Child under 3 not wearing seat belt.
- 4 Tickets for drivers failing to wear seat belt.
- 1 ticket for Exceed 30mph
- 1 Ticket for car in dangerous condition (Cracked windscreen)
- 1 Ticket for defective taillight

Council Wardens - 14 PCNs issued for breach of parking contraventions on Cumberland Road, Harlow Road, Spencer Road, Wheater Road, Aberdeen Terrace, Winston Terrace, Clayton Road and Hollingwood Lane.

Environmental Enforcement Officers - 20 Vans where stopped and searched to find 2 had no Waste Carriers Licences and Waste Transfer Notes. Notice and Producers where served.

Abandoned Vehicles on Spencer Road - 4 cars without tax/MOT issued with abandoned vehicle notices.

DVSA - 5x, Vehicles served prohibitions, 3x, Delayed, 2x, Immediate

Licensing Enforcement - 7 vehicles were stopped with scrap metals present and all had licences. Businesses on Brackenbeck Road and Spencer Road where checked for scrap licenses- All cooperated and running correctly with licenses present.

Cleansing and Neighbourhood Wardens - Alongside Enforcement, Neighbourhood Wardens installed signage such as Litter from vehicles, Fly-tipping, Littering, Dog Fouling on Spencer Road, Brackenbeck Road and Beckside Road. Neighbourhood Wardens along with Clean team carried out litter picks on Spencer Road, Brackenbeck Road and Beckside Road. One of the businesses in the area commented how the area was looking a lot cleaner as a result of the day.

Environmental Taskforce Team - The Council's Environmental Taskforce Team was deployed in the area to clear out fly tipping and cut back vegetation on the public footpath from Spencer Road to Benn Crescent and also on the back street at Hollingwood Avenue.
Taxi Enforcement - 2x, Vehicle advisories for chipped wind screens, 2x, Suspended, 1x, Badge removal

A massive thank you to all those involved in the planning, organising and delivery of the day. The day would not have been a success without the support from Ward Officer, Assistant Ward Officer, Environmental Enforcement Officer, Neighbourhood Wardens, Cleansing Team, Environmental Taskforce Team, Ancillary Services, Council Wardens, Taxi Enforcement, South NPT, Great Horton Councillors, Operation Steerside, Licensing Enforcement and DVSA.



Case study 2

Neighbourhood Connect – Royds ward case study

Independence advisers referred a woman in her 70s with slight memory issues to Neighbourhood Connect as she was not motivated to socialise and her daughter was feeling totally responsible for her as she has no social life or independence any more. The mum had worked as a machinist and is still a very keen knitter, so the ward officer planned to make an introduction at Wibsey Library's Knit and Natter which meets on Monday mornings.

On the visit to discuss what the lady might want to do, she was keen to try out Knit and Natter, as was her daughter who does cross stitch. The ward officer also chatted to the daughter about some fantastic artwork on the lounge walls which she had created, and later was able to link her up with United Arts Project through a mural painting event at Wibsey Community Gardens. Both mum and daughter attended knit and natter – a very friendly group - with the ward officer which they thoroughly enjoyed and planned to go again, and the daughter had a great time at the mural painting session - she should now be able to link up with other arts events via United Arts Project and has discussed possible volunteering opportunities.

This referral was as much about support for the daughter as the mum in the end, as both seemed to feel very restricted and needed other outlets\activities.

Case Study 3

There were 1,355 ASB calls in Bradford South reported to the police in the 12 months from November 2022-October 2023. This is a comparative reduction of 13% on the previous year, of ASB calls reported over the same period. The most reports received in the last 12 months were 159 calls in May 2023. The most significant decreases have included vehicle nuisances (28% decrease), and motorcycle/quad bike nuisances (27% decrease). Neighbour related disputes have also reduced (24% decrease), however youth related ASB has had a 14% increase. We recognise that there are significant pockets of ASB in certain localities which remain a problem. Some of the specific actions to tackle this include:

'Trojan Bus' Operations have been undertaken on a regular basis for a couple of years now in conjunction with First Bus to identify those who are throwing objects at buses. Several youths have been identified as being involved in the damage of buses travelling through Holme Wood and have been issued with relevant ASB interventions and referrals to our Early Action Teams. There are plans in place for the local NPT Inspector/ASB lead to meet First bus to review the success and learning from the Trojan Bus operations in the new year to discuss different tactics and options available to tackle this problem. We have had 67 reported incidents by first bus in relation to criminal damage and ASB in Bradford South.

Case study 4

Operation Sweetgill has been running since October 2022 and seeks to tackle the impact of Organised Crime Groups and Urban Street Gangs within the Tong and Wyke Wards. After engaging key stakeholders in the area including Incommunities, Bradford Council, Primary Schools, Councillors, NHS, volunteers, and Environmental Health the Community Safety Partnership Group was formed for Holme Wood under the title 'Holme Wood Together.'

The overall objective of this was to tackle criminality/ASB in the area through both early intervention and more rigorous enforcement. A key aim is to upskill/empower local people with the support of partners to have more say in key local decision-making and improve the quality of life for local people.

Through extra police resourcing Op Sweetgill team were provided with an uplift of 4x extra Police officer to support the operation which has been successful and has yielded the following results:

OP SWEETGILL UPDATE – 01/11/2022 to 31/10/2023:

Total Arrests 214 – Breakdown of offences: Drugs: 101, Arson/Criminal Damage 10, Robbery/Burglary/TOMV/Fraud 43, OPL 17, Warrant: 16, Other: 27

- **Positive disposals – 115 (Nov 2022 to Sept 2023 only)**
- **Total Stop Searches – 364 (Nov 2022 to Sept 2023 only)**
- **Total Intelligence Submissions – 1608 (Nov 2022 to Sept 2023 only)**
- **Total Bikes Seized – 50**
- **Total Cars Seized – 87**
- **Warrants:** Since 01/11/2022, NPT T2 have conducted 61 **drugs warrants/address** searches following an increase in intelligence within the area. These can be broken down as follows: **Cannabis Farms Warrant 48, Class A Warrants 8 & Theft Warrants 5.**
- **Crime:** As a result of the above performance and executed warrants NPT T2 officers are currently investigating 64 crimes mainly PWITS/POCA/Handling and Theft offences.
- **Street Surgeries:** So far, 32 have been completed on streets in the Holmewood area. These occur fortnightly on Thursdays between 10 and 12 noon. They are attended/supported by local PCSO's, the Engagement Van, Incommunities, Council Wardens, Council Ward Officers, and local Councillors. The aim is to talk to as many street residents as possible to hear their concerns/issues and seek any intelligence.
- **Community Cleans Ups:** So far, 9 have been completed around the Holmewood area. These have been conducted at locations requested by residents and have involved partners from the Council, Councillors, Wardens, Housing Associations and Environmental Health.
- **Environmental Health:** Day of Action completed on 10/02/2023 alongside Environmental Health Officers to stop/target vans being used in the area for fly tipping and scrap. 28 vehicles in total were stopped with 9 being served Producers for not having Waste Carriers Permits. 2 vehicles were seized for no insurance and the drivers reported.

- **Incommunities:** Monthly Teams meetings are carried out with the Tenancy Enforcement Officer for updates on properties currently going through eviction proceedings. Since 01/11/2022 28 households have been served eviction paperwork and are currently progressive through the courts system for eviction. There are over 20 addresses going through this process at present because of our arrests and information sharing. This has been identified as best practice by Incommunities who have arranged a networking event with all Bradford NPT on 18/10/2023 to share our way of working.
- **Community Projects:** NPT PC's and PCSO's have established positive partnership links with Bradford City Foundation, Outload, Valley Project, Community Shop and TFD Centre. This has included the NPT PCSO's/PC's supporting local community events such as the Xmas Fayre, coffee mornings and youth clubs. There are now a total of 31 weekly events that occur in the area that are attended by the Duty PCSO on a rota basis.
- **We are now also working in partnership with Bradford Bulls** and with the support of 2 x local business now have a sponsored Police community Box at the Bulls stadium. Young people that have come to the attention of the police and are engaging with our dedicated early action teams/external partners are able to attend the Bulls games and use the Police Box for free as a reward for their engagement.
- **Primary Schools:** 6x Primary Schools have an assigned a PCSO who conducts regular patrols at start/finish times to assist with parking. Additionally, each PCSO is tasked with conducting School Presentations talks each term around knife crime, drugs crime, bonfire and ASB issues to local children.

Case study 5

Operation Steerside and Road Safety

Bradford District's Operation Steerside is now a well-established model for tackling anti-social vehicle use. We know that the enforcement element of Operation Steerside has been positively welcomed by our communities; however, as a partnership we recognise that enforcement alone cannot resolve or tackle the issues across the district.

As such there is an aim to deliver more collaborative working which dovetails into the Vision Zero ambition, utilising all our collective resource and powers to ensure that we have a comprehensive plan that not only focusses on enforcement but also looks at changing behaviours. This includes working with our young people in schools and youth settings.

Collectively we have developed a partnership ambition document which sets out our aspiration and ensures the commitment from our partners to take a whole system approach for better outcomes for our communities. Together we aim to make the roads of Bradford safer in line with the ambitions of Vision Zero.

For the period June 2022 – May 2023: Operation Steerside has produced the following district results:

- 2712 Fixed Penalty Notices, Traffic Offence Reports & Vehicle Defect Notifications,
- 66 Reports to DVLA for road tax offences,
- 383 Reports for Summons/Charges,
- 107 S.59 Warnings,
- 310 Vehicle seizures,

- 107 Arrests,
- 13 Public Space Protection Order (PSPO) notices submitted to the Council.

Case study 6

Proactive approach to tackling ‘Car Meets’: Car Meets often include vehicles entering the district via the M606 and begin in Bradford South. Intelligence was received in June 2023 regarding a car meet due to take place in Bradford involving groups from outside West Yorkshire. Early intervention was undertaken by Steerside including direct engagement with the organiser in Humberside. Additional resources including roads policing units were put in place for the night in question as well as neighbourhood resources at likely locations. From South’s perspective The Euroway was an obvious target. This event did come to pass as advertised but was very proactively policed by Steerside, NPT and RPU to the point that at times we were arriving at locations before the car meet. Over a period of a couple of hours, and several locations, the car meet was declared something of a failure on their social media pages and they left the area.

There have been several further car meets at the Euroway over the Summer and into the Autumn. Those attending these ‘meets’ have been penalised with 123 Fixed Penalty Notices issued. There has not been a further meet since October, and we hope the issuing of fines is having the desired effect of deterring these events.

Case study 7

Tackling off road bikes

Staff in Neighbourhoods, Safer Communities and Police have worked together to target off road bike nuisance with a range of activities in areas which are the worst affected, including Royds ward. Through the Safer Streets 4 funding, extra police operations have taken place over summer, aiming to gather evidence of nuisance bike activity, also ASB officers have issued letters and diaries to concerned residents in order to gather information. Bradford South Neighbourhoods staff have joined Neighbourhood Police and ward councillors for joint doorknocks in hotspot locations in Royds ward, encouraging residents to continue reporting nuisance bikes to police, especially where they may be kept. The work also includes some physical measures – two snickets in Royds ward are due to have bike barriers installed in the next few months. These snickets had been identified by police, Incommunities, councillors and residents as hotspot locations where pedestrians have been at risk from speeding bikes.

Case study 8

Wibsey Day of Action

A joint multi agency day of action, in Wibsey took place on 11th May 2023. Partner agencies included; **South Area Co-ordinators Office** (Ward Officer, Assistant Ward Officer, Environmental Officers, Neighbourhood Warden and Clean Team) **Civil Enforcement** (Council Wardens). **Bradford South Neighbourhood Police Team**, (PCSOs, PCs and Operation Steerside). **DVSA**, (Driver Vehicle Standards Agency) and **Driver & Vehicle Licensing Agency** (DVLA). This was as a result of concerns raised by residents and Councillors around parking, vehicle load, speeding and vehicles with no tax/insurance.

The day commenced with carrying out parking enforcement outside Wibsey Primary School where Bradford Council Warden issued 8 PCN's and continued around Wibsey over the course of the day. The joint Steerside operation and intervention carried out resulted in the following being issued;

West Yorkshire Police.

X5 TOR's (Traffic Offence Reports for use of mobile phones/no seat belt).

X4 VDRs tickets. (For vehicle defects).

X7 Vehicle seizures. (no insurance, no tax).

X2, Individuals have been reported for summons. (Driving whilst disqualified, cause an individual to drive a motor vehicle that was in a dangerous condition)

X1, Individual was found to be in possession of a class B drug and was also driving a vehicle without insurance, the drugs and their vehicle have been seized.

DVLA (Driver & Vehicle Licensing Agency) supported the operation and sighted 78 vehicles on the public road for no tax. Relevant action will be taken against these vehicles accordingly.

The DVSA (Driver Vehicle Standards Agency).

X10, issued Advisory notices for vehicles with defects.

X5, issued Immediate notices, prohibits the vehicles being used on the roads.



6. A Sustainable District

Case study 1

Local partners to take cost of living support on tour!

Partners in Wibsey and Royds wards came together to plan roadshows aiming to reach out to people who don't access help through community centres or other contacts.

The partners who are part of the Wibsey and Royds Crisis Support Network want to find people who are struggling with the cost of living crisis and who would benefit from being linked up with local, practical support.

They include local churches and faith groups, voluntary groups such as Sandale Trust, CHAS advice service, Royds Social Prescribing team and agencies, including Incommunities, Bradford Council Family Hub and Neighbourhoods teams, Ward Councillors and the Green Doctors, who help with energy bills\fuel efficiency.

The roadshows offered basic information about food provision, such as: social supermarkets and food banks, advice drop- ins, work coaching, free health checks etc. There was also a chance to get advice or book a visit from the Green Doctors.

Also, Sandale's regular Coats 4 Community project were on hand to offer free coats at the roadshows, from one of their former London minibuses.

The locations for the first two pilot roadshows were chosen from the group's local knowledge and also deprivation maps for the two wards. Residents from Royds (Strensall Green area, Buttershaw) and from the Smith Avenue area (Odsal estate in Wibsey) were leafletted in advance about the roadshows.

In addition, the Network worked on another project, "A Warm Welcome this Winter", in which existing places are able to welcome residents to spend time in the warmth, with a hot drink or food. These were promoted to local residents who may benefit from this, and included coffee mornings and other activities in community venues.

Also, Sandale Trust ran a uniform bank at its Woodside base to support local families – see their Facebook page for details.

Case study 2

Greener Cleaner School Project at St Oswald's Primary School, Great Horton

The Greener Cleaner School is a programme that focuses on action-based learning in school on climate literacy and environmental education through creative and meaningful ways. It is the right of every child to sustain healthy lives – a clean environment to live in, clean air to breathe, clean water to drink and healthy food to eat.

This is an initiative of the Bradford South Neighbourhood Team and was piloted at three local primary schools. The programme provided an opportunity for students to learn and collectively take action for the environment, including reducing a school's carbon footprint, improving plant and animal biodiversity, saving energy, increasing recycling, improving air quality within and around the school, building wildlife habitats, healthy eating and reducing food miles.

The programme will help students stay healthy and ready to learn. This 8-week programme was delivered by staff from the Bradford South Neighbourhoods Team.



Neighbourhood Connect

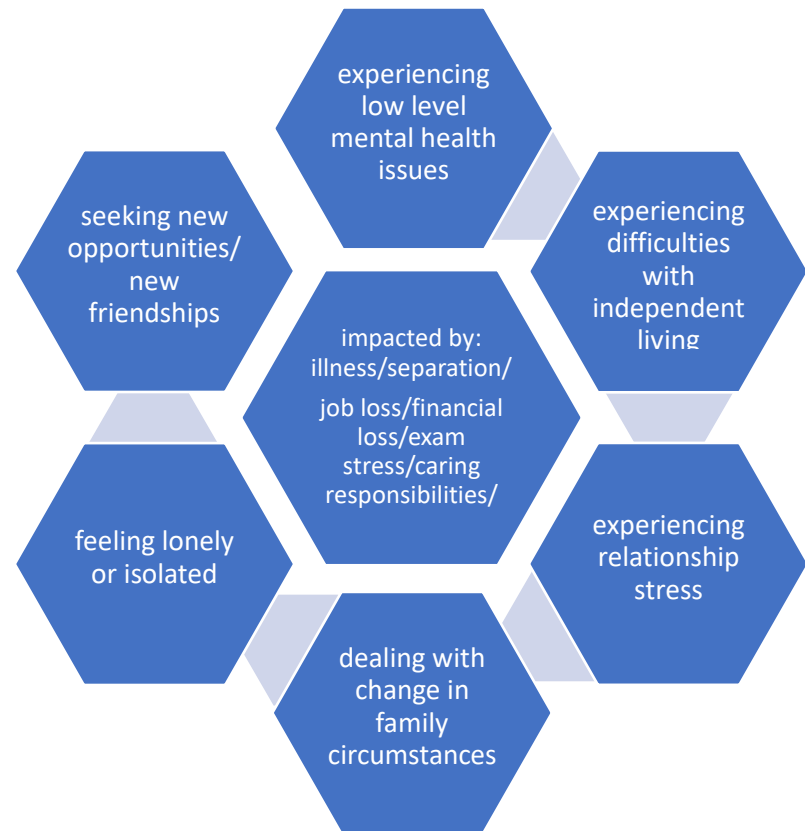
Evidence from engagement post-Covid, was finding that a lot of people were really struggling to get back to their social interactions and the number of people who were socially isolated or lonely, for various reasons, across the Bradford District, had increased and this was impacting their health.

A robust social intervention to meet low level needs of mental well-being was required to help individuals cope with their circumstances in better ways or help them change their circumstances by improving their individual well-being, self-care and overall health outcomes. Neighbourhood Connect was introduced as a response to receive referrals from Adult Services that didn't meet their threshold but could benefit from an early intervention strategy to prevent further development of need.

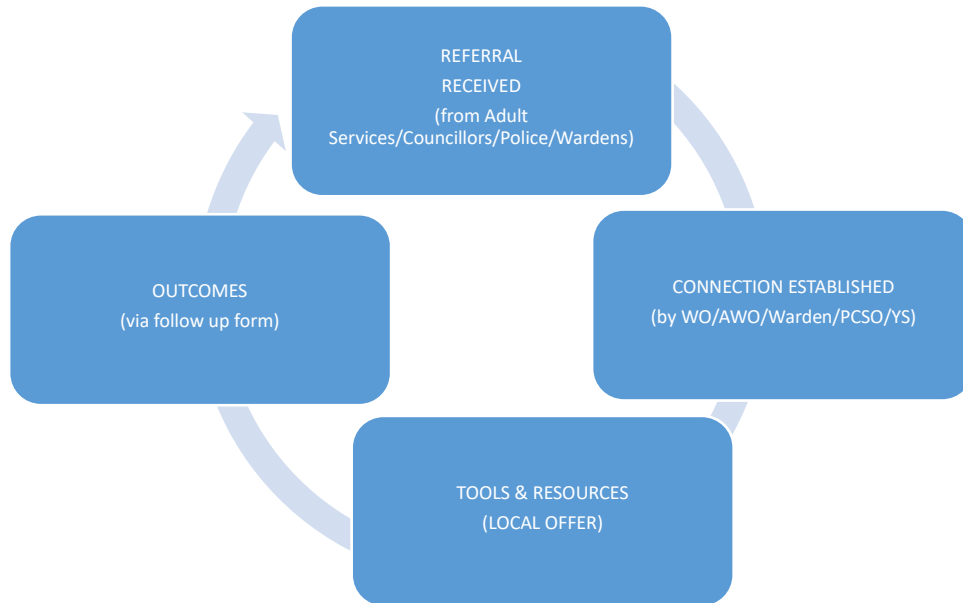
Neighbourhood Connect does this by connecting individuals with the 'Local Offer' thereby providing the vital link to help them take control of and improve their lives. Additionally, this intervention eases the pressures on Adult Social Care and other specialist and high cost services whilst also shaping our localities model by putting a system and structure around our approach to improving community well-being and community development.

WHO IS IT FOR?

Neighbourhood Connect is aimed at individuals who may be:



HOW IT WORKS



- 1) Referral form is received by the Neighbourhood Connect office at neighbourhoodconnect@bradford.gov.uk - The form provides the reasons for the referral as well as contact details and includes relevant permissions for data sharing.
- 2) The referral is sent to the relevant Ward Officer who either takes on the case themselves or assigns it to another staff member – referred to as the Neighbourhood Connector (NC).
It is aimed for initial contact to be made within 10 days of the referral being received.
- 3) The NC has a strength based conversation with the individual focusing on setting goals together and connecting people and assets in the neighbourhood to each other and to their 'Local Offer'.
- 4) The case is followed up by the NCs who remain the named contact person for monitoring the progress and development of individuals to ensure they have strengthened their connections in their localities including receiving any necessary interventions from statutory or other support services.

THE OUTCOMES SO FAR

Neighbourhood Connect has:

- 1) contributed positively to helping individuals improve their sense of **control of their own health and well-being** with support from their connector.
- 2) provided an opportunity to re-orient the **focus from gaps and deficits to assets and measurable strengths** within communities.
- 3) contributed to improving the overall **performance and efficiency** of the council by easing pressures on adult services and encouraging better sharing of information and better linking between services.
- 4) mobilised individuals and encouraged a culture of positive participation improving their **sense of belonging** in their neighbourhoods and playing an important role in **strengthening existing friendships and building new ones**.
- 5) enabled the sharing and retaining of life skills and experiences giving a **sense of purpose** to individuals and bringing **community cohesion to life**.
- 6) **increased the Council's awareness** of the varying community groups, voluntary groups and peer support groups as well as statutory services that already exist.
- 7) provided more **opportunities to promote health and well-being** more effectively enabling the Council to put **preventative and early intervention strategies** in place.
- 8) enhanced capabilities of our workforce to adopt new practices **focussing on people instead of partners**.
- 9) **Increased** the number of neighbourhood **volunteers**.
- 10) helped promote a **culture and mind-set of positivity**.